

Useful addresses and phone numbers



Emergencies: Gas, Electricity & Water

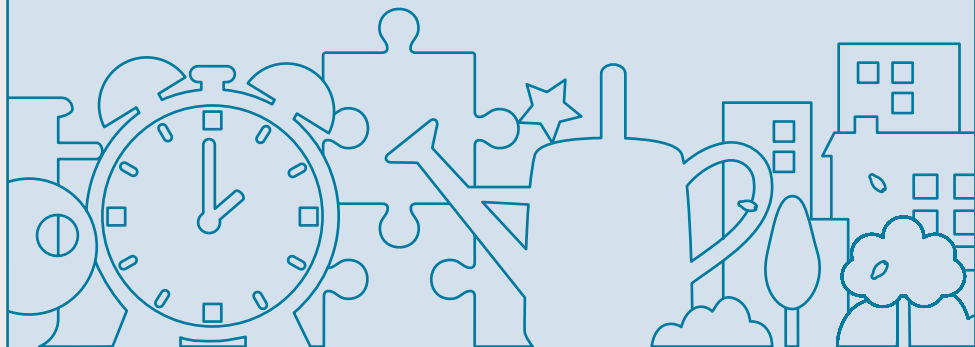
Gas: If you smell gas:

- **Do not** smoke.
- **Do not** use naked flames.
- **Do not** switch on any lights.
- **Turn off** the gas at the meter.
- **Open** the windows and doors.
- **Leave** the building.

Gas: If you smell gas, call Transco on **0800 111 999**

Water: If there is a water leak outside the house, call Thames Water on **0845 9200 800**

Electricity: If there is no electricity in the whole house, call **0800 0280 247 / 0333 202 2022** (from a mobile) to check if there are power cuts in the area



Personal Information

Please fill in when you arrive at PBHA. Need help? Ask your support worker

My GP:

My nearest library is:

My nearest Job Centre is:

My local Post Office is:

My nearest Casualty Department is:

My nearest Police Station is:

Advice, information, support and legal agencies:

Islington: www.directory.islington.gov.uk

Hackney: www.hackneyicare.org.uk



Numbers

For emergencies: **fire, police, ambulance dial 999**

Police non emergencies: **dial 101**

PBHA out of hours telephone number: **0203 815 4099**

For serious problems that cannot wait until normal office hours. You will be put in touch with someone who may be able to help you.

Open from:

6pm to 9am Monday to Friday

All day Saturday, Sunday and public holidays.

If you have difficulty in getting through, wait a few minutes and try again.

The duty line doesn't accept calls from withheld numbers.

