



PBHA Forum
Minutes: 18th August 2015



Present: 11 tenants, 1 participants, Alison Blackburn (Islington ASB Team), Andrew Tyers (Deputy CEO), Fiona Campbell (SHW), Jessica Hall (Assistant SHW), Mandy Mansfield (Participation Officer)

Chair: Kevin Farrell

Minutes: Mandy Mansfield

Agenda

1 Minutes and Matters Arising from last meeting

2 Antisocial Behaviour

3 Premises Move update

4 Party

5 Trip to Brighton

6 Summer activities

7 Computer training at Isledon

8 Over 50's Club

9 AOB

10 Date of next meeting

1 Minutes and Matters Arising from last meeting

- **Pride** – a great success! A big Thank You to all those that helped plan the day and prepare the food.
- **Board Meeting Feedback** – Isaac and Kevin attended the board meeting in July. Isaac asked if the Forum could receive updates from The Board. The Board agreed that either Kitty or Phil could update the Forum with non-confidential matters. Kevin spoke of the upcoming SMART recovery groups that he will be organising with staff. He also pointed out to the board that many people with 2 year tenancies are very anxious about moving out of PBHA. The Board agreed to look at ways of improving move –on options on their next away day agenda.

2 Antisocial Behaviour

Following requests at previous meetings, Alison from Islington Antisocial Behaviour team attended to talk about what the team does and different ways to report antisocial behaviour. There are different teams that deal with different issues, such as domestic violence, offenders, youth violence and gangs, drug issues, noise nuisance, etc. The team works with the support of other agencies including landlords, the police and support services. The forum asked whether there are any plans for cameras outside Isledon Road area. Alison isn't aware of any, but will find out what cameras are where and let us know. Pat is currently looking into the issue of PBHA installing our own cameras. **ACTION:** Alison will forward camera details and contact details of LB Islington's expert in CCTV so we can move this forward.

It was asked about different ways to report ASB, and Alison gave out fliers with information, including an Out of Hours number.

It is important to record the **when** (date and time of day), exactly **where** an incident takes place, **who** is concerned (even a description), **what** they are doing, **how** it is affecting you and your contact details.

Hackney also has an antisocial behaviour team. **ACTION:** Mandy will get contact details and leave fliers for both boroughs at Reception.

3 Premises update

Andrew returned from a site visit, and we are on track for moving in the new premises on 21st September. We will be closing Legard Works on 15th, 16th and 17th to pack up, and moving on Monday 21st. We aim to open Kingsland Hub on Tuesday 22nd. It was asked whether the Islington hub will be open longer for support there. The Islington hub will not be 9-5, but staff will still be available there. An appointment booking system may be implemented. It was asked whether we can reimburse travel fares for people coming to Kingsland from Islington. PBHA will not be able to do this, but staff can arrange home visits if necessary.

4 Party

We will be holding an Open Day event, a 'Welcome to Kingsland', soon after we move in. The date to be confirmed.

5 Trip to Brighton

Mandy postponed the trip for one week due to bad weather forecast, and apologised to the two tenants who can't attend the new date. Everyone else has been informed that the trip will now be on 21st September.

6 Summer activities

Mandy distributed posters with details of various summer trips including Hampstead Heath, Spitalfields City Farm, Street Art Walkabout and Geffrye Street.

7 Computers at Isledon

The forum asked whether there can be a computer drop-in at Isledon. Participants did not necessarily want a structured, formal course, but someone to help with basics, like getting an email or using the internet. It is important for things like claiming Universal Credit in the future. Currently, Phil holds a drop-in at Legard on Thursday afternoons, but nobody really turns up. Kevin volunteered to help people with the basics. **ACTION:** Andrew and Mandy to meet with Pam to organise days and times etc.

8 Over 50's Club

The next trip will be on Monday 7th September, going to Islington Museum. Participants to meet at Isledon at 11am.

9 AOB

- A participant asked when the next AGM is. ACTION: Mandy to check and let participant know.
- Mandy to put posters with maps with directions to the new premises at hubs and at Reception.

10 Date of next meeting

The next meeting will be held on **Tuesday 29th September at the Haggerston Hub. 242 Kingsland Road.**